

IDD Transparency wording – mediated sales

This insurance policy is underwritten by Inter Partner Assistance - Branch for Ireland ('IPA'), whose registered branch office in Ireland is 10/11 Mary Street, Dublin 1, Ireland (company number 906006). IPA is a branch of Inter Partner Assistance SA ('IPA SA'), a company incorporated in Belgium with registered number BCE 0415 591 055, whose registered office is at Avenue Louise 166, 1050 Brussels, which is an insurance undertaking authorised and regulated by the National Bank of Belgium (registration number 0487).

It is provided by AXA Travel Insurance Limited ('ATI'), a company incorporated in Ireland with registered number 426087, whose registered office is at 10/11 Mary Street Dublin 1, Ireland, which is an insurance intermediary authorised and regulated by the Central Bank of Ireland (registration number 426087).

ATI does not provide any advice or personal recommendations with respect to the products offered on this site. You are solely responsible for selecting an insurance policy that suits your demands and needs.

ATI does not have any direct or indirect shareholdings representing 10% or more of the voting rights in IPA SA. IPA SA does not have a direct or indirect shareholding representing 10% or more of the voting rights in ATI. IPA SA and ATI are members of AXA Group.

In selling you any policy of insurance ATI acts as an agent of IPA, with whom ATI does not conduct business to the exclusion of other insurers. ATI may conduct business with any other insurers. As of today, ATI does not conduct business with insurers other than IPA SA.

If you have a complaint about your policy or IPA or ATI you may register these with us by contacting us on

Tel: +353 (1) 4311 203

Email: irelandcustomer.support@axa-travel-insurance.com

If you are not happy with the response you receive, you may register your complaint with the Financial Ombudsman Service.

If your complaint is related to data privacy, you have the right to refer it to the Information Commissioner's Office.

For providing its services in relation to policies of insurance sold by ATI, ATI receives a fee from IPA which is calculated by a percentage of total premium.

Employees of Inter Partner Assistance are remunerated on the basis of an annual salary and any bonus earned is calculated by reference to the performance of the business and personal performance. They are not remunerated by reference to individual policy sales.

You will not be charged any fees for any changes you wish to make to your policy during its term, other than changes which impact the length or coverage of your policy which may result in the payment of additional premium for the change in cover required.